

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 19th day of January 2019
C.G.No:257/2018-19/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

C. Babul Reddy,
C/o. C. Linga Reddy,
Nidzivi (V),
Yerraguntla (M),
Kadapa -Dist

Complainant

AND

1. Assistant Accounts Officer/ERO/Yerraguntla
2. Assistant Engineer/O/Yerraguntla (R)
3. Assistant Divisional Engineer/O/Yerraguntla
4. Divisional Engineer/O/ Proddatur

Respondents

ORDER

1. C. Babul Reddy, S/o. C. Linga Reddy, Nidzivi (V), Yerraguntla (M) presented a complaint before this forum during the Vidhyut Adalat held at Yerraguntla on 18.08.2018. The complainant in his petition has informed that excess bills are being received for the last two months as he had exceeded the recorded maximum demand against the service No.2234514000352. But he had never exceeded the connected load. He had requested to withdraw the additional load amount included in the CC bills.
2. The Respondent No.2 in his written submission has informed that the recorded MD in the CT Meter of the service No. 2234514000352 of the complainant was more than the contracted demand i.e. 16.41 KW. The same was entered in the reading registers every month and intimated to the complainant to regularize the excess load. But the complainant has not responded. Additional load notice was automatically generated in MATS for the service exceeding the contracted load and additional load charges included in the CC bills.
3. Taking into consideration the petitions filed by 61 complainants in Yerraguntla, the forum has issued interim directions vide I.A No.06/2018-19 Kadapa Circle directing

DESPATCHED

DATE 4/2

C.G.No.257/2018-19/Kadapa Circle

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.